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Afghanistan Christmas Blog



Arkansas Veterinarian

WINTER 2011

ARKANSAS VETERINARY MEDICAL ASSOCIATION

Vol 24, No. 4

Mark your Calendar for the 2012 Winter Meeting in Hot Springs

ARKANSAS VETERINARY MEDICAL ASSOCIATION
105TH WINTER MEETING/2012 MEETING SCHEDULE
February 2-5, 2012 – Hot Springs Convention Center/Embassy Suites

THURSDAY – FEBRUARY 2, 2012

2:00 p.m. – 5:00 p.m. Registration
7:00 p.m. Board Meeting

FRIDAY – FEBRUARY 3, 2012

7:00 a.m. – 5:00 p.m. Registration
7:00 a.m. Exhibits open with coffee and pastries
8:30 a.m. – 12:30 p.m. **Dr. Ron Whitford (Practice Management)**
"Pharmacy and Strategic Fee Setting"
8:30 a.m. – 12:30 p.m. **USDA National Veterinary Accreditation Program Supplemental Training Courses**
12:30 p.m. – 1:30 p.m. **Business Luncheon**
1:30 p.m. – 5:30 p.m. **Dr. Stephen Birchard (Small Animal)**
"Adventures in Small Animal Soft Tissue Surgery"
Brachycephalic Syndrome (It's a Pug's Life!), Practical Solutions for Laryngeal Paralysis, Salivary Gland Surgery (The Real Deal on Mucocele), and Surgical Management of Chronic Ear Disease
1:30 p.m. – 5:30 p.m. **Dr. Wesley Sutter (Equine)**
"Update on Regenerative Medicine Therapy in the Equine"
"Ultrasound Guided Injection Techniques"
"Proximal Suspensory Desmitis"
1:30 p.m. – 5:30 p.m. **Dr. Meredyth Jones (Large Animal)**
"Pathophysiology and Management of Retained Fetal Membranes and Metritis in Beef Cattle"
"Field Management of Sick Calves (mainly scours)"
"Resuscitation of Calves Post-Dystocia"
"Foot Disease"
"Prolapse Management"
1:30 p.m. – 5:30 p.m. **Poultry Meeting**
5:30 p.m. – 6:30 p.m. Exhibits Grand Opening and Welcoming Reception
6:30 p.m. Exhibit Hall Closed

SATURDAY – FEBRUARY 4, 2012

6:30 a.m. **Past Presidents Breakfast** – (By Invitation Only)
7:00 a.m. Exhibits open with coffee and pastries
7:00 a.m. – 5:00 p.m. Registration

continued on page 2

President's Message

by Damian Stroder, DVM

Hello again February is right around the corner and the term of my presidency is coming to an end. I am looking forward to seeing most of you at the Arkansas Veterinary Medical Association Winter Meeting. Dr. Scott Smith has set up a great slot of speakers for the meeting and Maggie said that exhibitor spots are filling up. The Arkansas Veterinary Technician Association is having their meeting at the same time and in the same venue so this is a great time for staff education as well.

Nationally we are still fighting against HR1406 Fairness to pet owner's act this has not gone away yet. This bill would require Veterinarians write a prescription for every drug given or prescribed and also provide the owner with options for filling the medications. Of course all of this must be documented on the medical record. Please check it out the AVMA has recommended that we contact our congressman.

On the State level Arkansas Department of Emergency Manage-



ment (ADEM) has started the process in developing a Disaster Canine Search and Rescue (SAR) team, Arkansas Task Force 1. These teams are composed of specially trained dogs and their handlers. The team may respond to crime scenes, accidents, missing people and disasters. As part of this effort, the AR Task Force 1 team is looking for veterinarians throughout the state that may be interested in volunteering their services to help these dogs if they are injured or become ill during a search. There are some unique situations these dogs find themselves in that may need immediate veterinary care.

This has been a relatively active year for rabies, especially in the

western part of the state. So far in 2011, the Arkansas Health Department has had 47 rabid skunks, 6 rabid bats and 1 rabid cat for a total of 54. Sebastian County alone had 26 rabid skunks, partly due to an epidemic there but also partly due to an increase in submission following publicity about the epidemic. We continue to struggle with citizens not having their pets vaccinated against rabies. Of the 82 dogs and cats that have been exposed to known rabid animals this year, only 25.6% have been current on their vaccinations. Of interest also are the two rabid bats found in Monroe Co. This is the first time we have documented a rabid animal there in more than 21 years. We recently had a rabid cat submitted from Pike Co. that became quite aggressive and viciously attacked the owner. Naturally this is an outside cat that had never been vaccinated against rabies.

If you are interested in becoming a volunteer veterinarian for the Arkansas Taskforce 1 or would like information about Rabies cases please contact Dr. Susan Weinstein: Susan Weinstein, DVM, MPH; State Public Health Veterinarian; (501) 280-4136; Susan.Weinstein@Arkansas.gov

Damian Stroder, DVM

RELIEF VETERINARIANS

Andrews, Sherry	501-658-3377	Little Rock	AR	LSU	2009
Ball, Marlow	225-573-3604	Little Rock/Fayetteville	AR	LSU	2010
Bressett, John	417-679-1244	Gainsville	MO	Cornell/MO	1982
Farwell, Gary	479-251-7722			Cal-Davis	1977
Foster, Newton	870-942-9915/870-941-9558 cell	Sheridan	AR	LSU/AR	1982
Fryar, Rebecca	479-968-2664	Russellville	AR	TEN/AR	1999
Hooks, Karen	501-223-5400	Little Rock	AR	Tuskegee/AL	1988
Lombardi, Melissa	501-581-0086/501-733-2056 cell	Greenbrier	AR	LSU	2000
Meurer, Kevin	501-681-4998/ klmeurer@yahoo.com	Maumelle	AR	Tuskegee/AL	2010
Morris, Lee	501-803-4491/501-250-5632 cell	Maumelle	AR	LSU/AR	1984
Muller, John	479-253-5905	Eureka Springs	AR	OSU/AR	1975
Nelson, Steven	501-454-5924	Little Rock	AR	KSU/AR	1981
Smith, Joe	501-821-4991	Little Rock	AR	OK/AR	1967
Smith, Lori	501-733-6310	Conway	AR	LSU/AR	1999
Stewart, Carolyn	501-269-3725	Conway	AR	LSU	1982
Taylor, Greg	501-622-7622			Miss State	2004
Travis, Mikki	501-258-7034/ mikdvm76@yahoo.com			LSU	2002
Veterinary Relief Services	www.vetreliefservice.com				
Waggener, Deborah	479-750-0677	Springdale	AR	OK	1995
Williams, Jr., George	501-803-4645/ dachshunddoc@sbcglobal.net			Miss State	1998

8:00 a.m. – Noon	Working Radiology Lab – Sponsored by Boehringer Ingelheim
8:00 a.m. – Noon	Dr. Stephyen Birchard (Small Animal) “Adventures in Small Animal Soft Tissue Surgery” Practical Surgical Oncology, Surgery of the Urinary Bladder and Urethra including Urethrostomies, and Management of Challenging Wounds (Something Old, Something New)
8:00 a.m. – Noon	Dr. Heath King (Equine) “Estrus Suppression in the Mare” “Management of the Difficult to Collect Stallion” “Cryopreservation of Equine Semen” “Current Topics in Equine Theriogenology”
8:00 a.m. – Noon	Dr. Meredyth Jones (Large Animal) “Urolithiasis” “Pregnancy Toxemia” “Cases from Academia”
8:30 a.m. – 4:30 p.m.	Vet Tech Meeting
8:30 a.m. - 10:30 a.m.	Ophthalmology Dr. Mario Hodgson
Susan Berryhill – (Pfizer)(5 Hours)	
10:30 a.m. - 11:30 a.m.	Urinalysis- Liquid Gold? Hidden Secrets and Treasures In Urine
11:30 a.m. - 12:30 p.m.	Is Your Practice Ready To Provide Canine Rehabilitation Services For Your Patients?
12:30 p.m. - 1:30 p.m.	Lunch
1:30 p.m. - 3:30 p.m.	Monitoring the Hospitalized Patient- Are You Assessing Your Patients??
3:30 p.m. - 4:30 p.m.	Applying the KISS principle to Rehab Medicine and Pain Management: Everyday best patient care
4:30 p.m. - 5:30 p.m.	Business Meeting and Elections
10:00 a.m.	Auxiliary Brunch
Noon – 1:30 p.m.	Awards Luncheon
1:30 p.m. – 5:30 p.m.	Dr. Gary Norsworthy (Small Animal) “Renal Insufficiency: A Unique Stage of Renal Disease Not Found in Dogs Chronic Vomiting: It’s Not Normal And It’s Not Hairballs”
1:30 p.m. – 5:30 p.m.	Dr. Tony Rocconi (Equine) “Equine Lameness Diagnosis and Treatment” An interactive session using case presentations highlighting the use of video, ultrasonography, MRI and radiographs.
1:30 p.m. – 5:30 p.m.	Dr. Ricardo Stockler (Large Animal) “Review of Bovine Mastitis: from basics to milk microbiology (2 hrs) Session will include: definitions, pathogens (source and their role), treatment, and on-farm milk culture and pathogen identification “Abomasal Displacement: beyond the “line block” (2 hrs) Session will cover LDA, RDA, definitions, risk factors, surgical approaches and flank anesthesia
5:30 p.m.	Foundation Board Meeting
6:00 p.m. – 8:00 p.m.	LSU Reception
6:00 p.m.	Exhibit Hall Moves Out

SUNDAY – FEBRUARY 5, 2012

7:00 a.m.	Coffee and pastries
7:00 a.m. – 7:30 a.m.	Inspirational Service
8:00 a.m. – Noon	Dr. Gary Norsworthy (Small Animal) “Diabetes: Don’t Make It Harder Than it Needs To Be” “Heartworms in Cats: It’s More Important Than We Thought” “Inappropriate Elimination: Solutions From The Practitioner’s Perspective”
8:00 a.m. – Noon	Dr. Ben Nabors (Equine) “Review of Equine Hoof Anatomy” “Examination of the Hoof” “Therapeutic Principles of Shoeing and Trimming” “Diseases of the Equine Hoof”
8:00 a.m. – Noon	Dr. Jack Smith (Large Animal) “Doing a Good Job with the Bull BSE” “A Closer Look at Sperm Morphology” “Beef Heifer Development 101” “Practical Synchronization Strategies for the Busy Practitioner”
Noon	Meeting Adjourns

Executive Director's Message

The 2012 Winter Meeting is just around the corner. Please mark your calendars for February 3-5, 2012 in Hot Springs, AR. If you have not made your hotel reservations, you need to do so as soon as possible. Dr. Scott Smith has put together an excellent program. We will have excellent speakers and a great time should be had by all. Hot Springs is a fun place to hold our winter meeting. The facilities are excellent and Hot Springs always offers something for everyone. You should have already received your registration



material in the mail. If you have not, there is a registration form in this newsletter, or you can register online at www.arkvetmed.org.

The 2012 membership dues are coming in daily. If you have not received your renewal form, please contact me. You can also download a membership form on the website.

We need all veterinarians to be active in YOUR association. We need a strong voice when issues arise. As always, if you ever have questions, concerns, or ideas, please feel free to call me. I am always here for each of you.

Our leadership will change hands in February at the Winter Meeting. Dr. Damian Stroder has done a great job leading our Association over the last year. It has been a pleasure to work with him. He has a couple of more months before passing the gavel to Dr. Scott Smith during the Winter Meeting. I look forward to working with Dr. Smith as our association moves into 2012. I look forward to seeing you all at the Winter Meeting!!

I hope you all have a Merry Christmas and a wonderful New Year.

*Fondly,
Maggie Milligan*

Enroll today and receive a free credit card processing terminal valued at \$400!*

(Limited time offer through 1/31/2012)

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Maggie Milligan
ArVMA Executive Director

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*Terms and Conditions apply. Please call for details. RCSC is a member of the Electronic Transactions Association.

Merry Christmas and Season Greetings from E. Afghanistan!

December 2011

I hope everyone is well and looking forward to a festive and happy holiday season! Hopefully, I will deliver this message in person to many of you. I am almost finished with my deployment and plan to depart the area next week.

The holidays are the time of the year that we reflect upon the previous year and plan the next. 2011 was a busy year! It seems like an eternity since I have been home. I departed Arkansas in June and hope to be home to ring in the year with Jon and Chris. Deployments are often more difficult on the family members that are left at home. The spouses, children, parents and colleagues left behind adjust their lives without the service member and keep doing what they would normally do like work, school, activities, church, and home. I think the worry and fear is the worse emotion to be left to deal with. I know my dear, sweet husband graciously accepted all the additional responsibilities left for him, like the clinic bills, household stuff, cat litter boxes, swimming pool patrol and stand in "mom" duties! My son graciously accepted the daily school shuffle and the many nights of not being home to sleep in his own bed. Grandparents gracefully stepped into "parent mode" to care for Chris. The clinic continued on with Dr Woody and staff. Needless to say, life continued back in Arkansas without me. I am eternally grateful for your support and understanding during this deployment. But my mission here is complete and time

for me to come home.

I have had the honor to work with a stellar Agribusiness Development Team with the Nebraska Army National Guard. Their leadership and security element has kept us safe. I feel that I positively contributed to the team and to the people of Afghanistan. Many of my projects provided improved veterinary care to numerous districts and thousands of livestock. We provided



invaluable training for many Afghan veterinarians and para-vets and improved their technical skills and ability to enhance their professional status and livelihoods. We aided the Afghan Veterinary Assoc with a rabies vaccine and awareness campaign along with seasonal livestock vaccination clinics. I have spent countless hours mentoring and training members of the Afghan government and worked with a Women's Advocacy Group to improve the safety of women and to improve their access to schools and college. Just to name a few. It is a very humbling experience to hear from an Afghan how much they appreciate what the "Americans do

for us". Regardless of how much we try to put the Afghan face on our projects and efforts, that "US Army" nametag and flag is hard to ignore. What will become of Afghanistan and my friends after I leave and the US forces depart the theater is still unknown...all we can do is hope and pray they will stay safe and prosper. I will miss my Afghan friends and Ag Team. My mission is complete here and it is time for me to come home.

I look forward to 2012. I look forward to transforming back into my American roles of mom and wife and Dr. Kate. I look forward to spending time with the family and friends. I cherish my clients and patients and can't wait to get back to work at the clinic.

I have never been more proud to be an American... we are the chosen ones and have so much to be thankful for. Even with a tough economy and economic downfall, we are the most influential people around the globe... be proud of who we are, what we represent, and what we believe in. Never forget that blood was shed to keep our country free, freedom is never free! God bless you all and hope to see you soon.

Peace be with you,
Kate Williams, DVM
St. Francis Animal Hospital

Credit Card Processing Corner: How to call in a Code 10

If you ever have doubts about the validity of the credit card presented to you for payment, a signature or even a client's behavior – you can call in a Code 10. A Code 10 is a unique term that allows your practice to inform the authorization center of a possible fraudulent transaction without alerting the cardholder.

Here are the steps you will take when calling in a Code 10:

- Dial the Voice Authorization Center with the credit card in hand, if possible. The Voice Authorization Center's number can be obtained from your processor. For members in OVMA's program through RCSC, Global Payment Direct, Inc.'s authorization center number should be on a sticker attached to your terminal.
- Inform the operator of a Code 10.
- The operator will put you through to the correct person who will ask a series of "yes" or "no" questions. Answer these questions in a calm, normal tone of voice.
- If the operator decides something is amiss, he or she will deny authorization.
- The operator may request to speak with the cardholder to ask account information questions that only the true owner of the card would know.
- If the operator asks you to retain the card, do so only if you feel safe.

A Code 10 can be used any time you feel a transaction may not be legitimate, even if the transaction is approved or the client already left the premises.

When to call in a Code 10:

- When embossing on the card is illegible.
- When the last few numbers are not embossed on the hologram, or if these numbers do not match the account number on the sales draft or at the POS device.
- When there is no Bank Identification Number (BIN) above or below the first four digits.
- When the name on the card does not match the signature or there is a misspelling.
- When holograms are not clear or the picture in the hologram does not move.
- When the card does not have an expiration date.
- When the card does not start with the correct numeric digit – all Visa cards should start with the number four, all MasterCard cards with the number five, all Discover cards with the number six and American Express cards with the number three.
- Be aware of cards that don't swipe – check these cards for other security features.
- If a card does swipe, make sure the card number and the number that appears on the POS device match.
- If the message is other than "approved" or "declined."

If you haven't considered joining ArVMA's processing program through RCSC, why not allow us to do a free, no-obligation savings analysis? We're typically able to save practices money on this expense and no other processor offers the added protection of a periodic review of statements like RCSC does through our Watchdog Program. Contact Nicholl or Michele of RCSC at (800) 442-3589 or via email at ArVMA@retailcouncilnys.com for more information.

ArVMA 105th Winter Meeting Registration

February 3-5, 2012

This form may be copied and duplicated. **ONE person per registration form, please.**
Non-residents of Arkansas who are members of another state VMA may register at the member rate.

Check applicable registration status					
<input type="checkbox"/> Veterinarian	<input type="checkbox"/> Staff Member	<input type="checkbox"/> Spouse/Guest	<input type="checkbox"/> Student	<input type="checkbox"/> Technician	<input type="checkbox"/> Honor Roll
Name _____		Badge Name _____			
Clinic _____		Phone _____		FAX _____	
Address _____			City/State/Zip _____		

REGISTRATION INFORMATION

NO REFUNDS AFTER January 23, 2012

Pre-registration (Before January 23, 2012 – \$25 processing after 1/23/12) Members \$275 Non Members \$500 _____

Includes seminars, proceedings on CD-ROM, ONE Business & Awards Luncheon ticket.

To assist with guarantees, please indicate if attending Business Luncheon on Friday Yes No
To assist with guarantees, please indicate if attending the Awards Luncheon on Saturday Yes No

Friday One-day registration (8 CE Hours)	\$225	\$325	_____
Friday Poultry Specialty Program (4 CE Hours)	\$100	\$125	_____
Saturday Only, One-day Registration (8 CE Hours) <i>(Saturday includes seminars and proceedings on CD-ROM)</i>	\$225	\$325	_____
Sunday Only, Half-day Registration (4 CE hours)	\$150	\$200	_____

Honor Roll, Life Member, Veterinary Faculty, or Veterinary Student No Charge For Registration _____ NC

Veterinary Technician Meeting Registration (Open to ALL Staff, Practice Managers, etc.)	(Members of AVTA)	\$50	\$75	_____
Arkansas Vet. Tech Students		\$15		_____

Working Radiology Lab – Sponsored by Boehringer Ingelheim Yes \$25 _____

Rabies Titer Yes \$30 _____

Saturday Auxiliary Brunch \$35 \$35 _____

Friday Business Luncheon ADDITIONAL Tickets # _____ x \$40 _____

Saturday Awards Luncheon ADDITIONAL Tickets # _____ x \$40 _____

Sunday Inspirational Service (Non-denominational – no fee) Yes No

Printed Proceedings Book (Order BEFORE January 16, 2012) \$40 \$40 _____

Add \$25 if postmarked after January 23, 2012 \$25 \$25 _____

TOTAL REGISTRATION FEE : _____

MAIL TO: P.O. Box 17687, Little Rock, AR 72222
Online Registration available at www.arkvetmed.org
Payment Method: Check or Money Order Enclosed

VISA or MC Card Number _____ Exp. Date _____

Hotel reservations at the Embassy Suites may be made by calling (501)624-9200 or 1-800-362-2779 before January 4, 2012
Room Rates: \$159 single



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